

ORDINANCE 2022-08-18-0591

**APPROVING IMPLEMENTATION PLANS FOR THE
DISTRIBUTION OF STATE AND LOCAL FISCAL RECOVERY
FUNDS FOR NONPROFITS AND SOCIAL SERVICES (PHASE II),
SENIOR SERVICES, AND YOUTH SERVICES, AND
ESTABLISHING CRITERIA FOR SUCH FUNDING.**

* * * * *

WHEREAS, On February 3, 2022, City Council approved a spending framework for State and Local Fiscal Recovery funds including \$4 million for nonprofit and social services, \$5 million for senior services, and \$10 million for youth services, to mitigate the impact of COVID -19; and

WHEREAS, the Economic and Workforce Development Committee (EWDC) approved the Youth Services Implementation Plan on June 24, 2022 after briefings on the impact of COVID – 19 on youth and youth serving organizations, current investments, and community feedback; and

WHEREAS, City Council approved the Nonprofit and Social Services Implementation Plan (Phase I) and associated criteria on June 2, 2022; and

WHEREAS, the Community Health, Environment and Culture Committee (CHECC) approved the Nonprofit and Social Services (Phase II) and Senior Services Implementation plans on August 9, 2022; and

WHEREAS, Department of Human Services will utilize the implementation plans to equitably distribute State and Local Fiscal Recovery Funds to local organizations to mitigate the impact of the COVID – 19 pandemic; **NOW THEREFORE:**

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF SAN ANTONIO:

SECTION 1. Implementation Plans for the distribution of State and Local Fiscal Recovery Funds for Nonprofits and Social Services (Phase II), Senior Services, and Youth Services to mitigate the impact of the COVID-19 pandemic, each attached and incorporated here for all purposes as **Attachment I, II, and III**, respectively, and establishing criteria for funding, is approved.

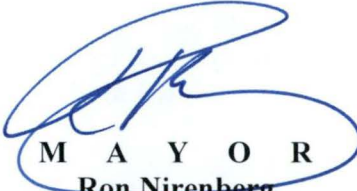
SECTION 2. There is no impact to the General Fund. The total budget for the balance of nonprofit and social services, senior services, and youth services implementation plans is \$17.5

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1020-81-80-SSOS
million. The budget for the distribution of funding was approved by City Council on February 3, 2022.

SECTION 3. This Ordinance is effective immediately upon the receipt of eight affirmative votes; otherwise, it is effective ten days after passage.

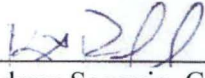
PASSED AND APPROVED this 18th day of August 2022.


M A Y O R
Ron Nirenberg

ATTEST:


Debbie Racca-Sittre, City Clerk

APPROVED AS TO FORM:


for Andrew Segovia, City Attorney



City of San Antonio

City Council Meeting August 18, 2022

4.

2022-08-18-0591

Ordinance approving Implementation Plans for the distribution of State and Local Fiscal Recovery Funds for Nonprofit Social Services (Phase II), Senior Services, and Youth Services and establishing criteria for such funding. [Lori Houston, Assistant City Manager; Melody Woosley, Director, Human Services]

Councilmember Sandoval moved to approve. Councilmember McKee-Rodriguez seconded the motion. The motion prevailed by the following vote:

Aye: Nirenberg, Bravo, McKee-Rodriguez, Viagran, Rocha Garcia, Castillo, Cabello Havrda, Sandoval, Pelaez, Courage, Perry

KD
08/18/22
Item No. 4

ATTACHMENT I



ARPA SLFRF Spending Framework
Non-Profits Social Services
Phase II – Capacity Building & Programming

Background

On March 11, 2021, Congress signed into law ARPA which included resources to support local government's response to and recovery from the COVID-19 pandemic. The City of San Antonio was awarded \$326.9 million in State and local Fiscal Recovery Funds. As part of the FY 2022 Budget process, the City Council approved \$97.5 million to support the city budget and address community needs. On November 18, 2021, the City Council approved an additional \$30.0 million for residential utility assistance. The remaining \$199.4 million remained unallocated and was intended to be awarded following a community engagement process that began in the fall of 2021.

On January 26, 2022, following a community engagement process, staff presented a recommended spending framework reflecting community and City Council input. The final spending framework was approved by the City Council on February 3, 2022. The approved spending framework included \$87.8 million recommended for programmatic funding with \$4 million allocated to Non-profit Social Services to support organizations and residents disproportionately impacted by the COVID-19 pandemic.

On April 12, 2022, and May 10, 2022, the Community Health, Environment, and Culture Committee (CHECC) was briefed on the impact of COVID – 19 on nonprofit and social services organizations and residents, and feedback from the community and stakeholders. CHECC considered department recommendations during these meetings, and it was determined to carry out the \$4 million investment in two phases.

- Phase I - Focus on Immigration Services.
- Phase II – Non-Profit Social Services.

In Phase I, a total of \$1.5 million was designated for Immigration Services. The implementation plan and associated criteria for distribution was approved by CHECC on May 26, 2022, and the City Council on June 2, 2022. In Phase II, a total of \$2.5 million was designated for Non-Profit Social Services.

This document outlines the implementation plan for Phase II, which focuses on investments for nonprofit capacity building and programming for impacted residents.

Eligibility

Eligible Organizations

- Nonprofit organizations (501 (c) 3)
- Faith-Based organizations
- Public Entities (including non-COSA government agencies)

Additional Information on Eligibility

- Must have been in existence and actively producing programs that are open to the public in the City of San Antonio for a minimum of two years

- Must demonstrate agency and/or residents served have been disproportionately impacted by COVID-19

Program Funding and Anticipated Awards: \$4 Million

Phase I: Immigration Serving Organizations and Services - \$1.5 Million

- Minimum award of \$100,000 over two-year contract term
- Allowable administrative rate of 30%

Phase II: Non-Profit Social Services - \$2.5 Million

- Minimum award of \$100,000 over two-year contract term
- Allowable administrative rate of 30%

Stakeholder Engagement

The Department of Human Services and held three stakeholder feedback sessions from May 5 – 31, 2022. The purpose of these sessions was to share community and City Council input, gather suggestions on proposed funding priorities and goals, and finalize performance indicators.

Participating Stakeholders:

Alpha Home	Girls, Inc.	San Antonio Area Foundation
Autism Community Network	Good Samaritan Community Services	San Antonio Clubhouse
Bexar County Family Justice Center	Goodwill Industries	San Antonio Food Bank
Bihl Haus Arts	H.E. BUTT Foundation	San Antonio Oasis
Boys and Girls Club of San Antonio	Housing First Community Coalition	SA Youth
Center for Health Care Services Foundation	Kronkosky Charitable Foundation	Southwest Texas Regional Advisory Council
Center for Health Care Services	Martinez Street Women's Center	Texas Grandparents Raising Grandchildren
Clarity Child Guidance Center	Meals on Wheels	United Way of San Antonio & Bexar County
Communities in Schools	Nonprofit Council (Advocacy)	Urban 15
Family Violence Prevention Services	Project Mend	Workforce Solutions Alamo
Family Services Association		

Funding Priority Investments

Non-Profit Social Services (Capacity Building & Programming Support)				
COVID – 19 Impact	Strategy/Programs	Equitable Outcomes	Performance Indicators *	Amount
Mitigate increased financial hardship and infrastructure needs for nonprofit organizations impacted by COVID - 19	Provide funding to support administration and operations strategies, systems and/or structures to assist agencies in recovery and improving organizational resiliency.	Address immediate and systemic needs impacted by COVID – 19 to improve resiliency and long-term sustainability particularly for small organizations disproportionately impacted by COVID – 19.	% Agencies reporting improved resiliency % Increase in grant and fundraising revenue % Increase in residents connected to enhanced programming	\$1 M
	Provide access to capital funding to support expansion of services to meet new and emerging community needs.			
	Fund initiatives to strengthen pool of capacity building within organizations and the larger community.	Connect nonprofits disproportionately impacted by COVID – 19 with capacity building resources.	% Trained capacity builders completing capacity building projects in community organizations	\$.5 M
Address decreased economic security for residents	Fund navigation and case management services to coordinate access to resources across providers, organizations, and agencies.	Strengthen safety net to support family stability and improve financial security for families struggling with financial hardships due to the pandemic.	% Families enrolled and accepted into public benefits programs	\$1 M
	Provide direct assistance to families in financial crisis (ex: households at risk of homelessness, unexpected financial hardship, etc.).		% Families in financial crisis that are stabilized	
	Connect individuals who are unemployed or under employed to training and		% Enrolled individuals obtaining a better job within 90 days of program completion	

	employment opportunities.			
			Total	\$2.5 M

*Note: For capacity building funding, additional performance indicators will be developed based on investment focus.

Request for Proposal Timeline

DATE	ACTION ITEM
August 18, 2022	City Council A-Session – Approval of Implementation Plan
September 2, 2022	Request for Proposal Opens
September 12 - 16, 2022	Pre-Submittal Conference and Training and Technical Assistance Workshops
October 3, 2022	Request for Proposal Closes
October 4 - 20, 2022	Evaluation and Scoring
November 2022	City Council A Session – Approval of Awards
December 2022	Contracts Begin

No Contact Period

In accordance with §2-61 of the City Code, interested applicants are prohibited from communication regarding the Immigration Services RFP with City Officials and Employees during specific portions of the competitive process. The Department of Human Services, in line with prior competitive RFPs issued is recommending an abbreviated no contact period for City Officials as reflected below.

- **City Officials:** September 21, 2022, until the date the City Manager posts proposed awards for City Council consideration.
- **City Employees:** August 19, 2022, until the date proposed awards are approved by the City Council.

Scoring Criteria

- **Experience Background and Qualifications: 30 Points**
 - Agency experience (preference points for small nonprofit organizations)
 - Financial management
 - History providing nonprofit services
- **Proposed Plan: 50 Points**
 - Demonstrate disproportionate COVID – 19 impacts to organization or residents
 - Alignment with proposed program strategies, outcomes, and performance indicators
 - Identify how support to organizations and residents assists them thrive long-term
 - Community collaboration
- **Budget and Budget Narrative: 20 Points**
 - Prior receipt of federal COVID -19 funding assistance

- Leveraged agency resources
- Capacity building investments
- Long-term sustainability

KD
08/18/22
Item No. 4

ATTACHMENT II



ARPA SLFRF Spending Framework Investment for Older Adults

Background

On March 11, 2021, Congress signed into law ARPA which included resources to support local government's response to and recovery from the COVID-19 pandemic. The City of San Antonio was awarded \$326.9 million in State and local Fiscal Recovery Funds. As part of the FY 2022 Budget process, the City Council approved \$97.5 million to support the city budget and address community needs. On November 18, 2021, the City Council approved an additional \$30.0 million for residential utility assistance. The remaining \$199.4 million remained unallocated and was intended to be awarded following a community engagement process that began in the fall of 2021.

On January 26, 2022, following a community engagement process, staff presented a recommended spending framework reflecting Community and City Council input. The final spending framework was approved by the City Council on February 3, 2022. The approved spending framework included \$87.8 million recommended for programmatic funding with \$5 million dedicated to Senior to support older adults disproportionately impacted by the COVID-19 pandemic.

On April 12, 2022, May 10, 2022, and June 14, 2022, the Community Health, Environment, and Culture Committee (CHECC) was briefed on the impact of COVID – 19 on senior services organizations and residents, and feedback from the community and stakeholders. This document outlines the implementation plan, which focuses on mitigating the impact of COVID – 19 on older adults.

Eligibility

Eligible Organizations

- Nonprofit organizations (501 (c) 3)
- Faith-Based organizations
- Public Entities (including non-COSA government agencies)

Additional Information on Eligibility

- Must have been in existence and actively producing programs that are open to the public in the City of San Antonio for a minimum of two years
- Must demonstrate residents served have been disproportionately impacted by COVID-19

Program Funding and Anticipated Awards: \$5 Million

- Minimum award of \$100,000 over two-year contract term
- Allowable administrative rate of 30%
- Preference for small nonprofit organizations (annual budget less than \$500,000)

Stakeholder Engagement

The Department of Human Services and held three stakeholder feedback sessions from April 27 – May 13, 2022. The purpose of these sessions was to share community and City Council input, gather suggestions on proposed funding priorities and goals, and finalize performance indicators.

Participating Stakeholder Groups:

City/County Joint Commission on Elderly Affairs City of San Antonio & Bexar County - 15 members	South Texas Adult Protective Services Community Board Texas Department of Family Protective Services - 13 Members
Bexar County Senior Advisory Committee Alamo Area Council of Governments - 42 members	Successfully Aging and Living in San Antonio Coalition San Antonio Area Foundation - 80 members

Funding Priority Investments

Older Adults (Programming Support)				
COVID – 19 Impact	Strategy/Programs	Equitable Outcomes	Performance Indicators	Amount
Mitigate increased social isolation for older adults disproportionately impacted by COVID - 19	Provide funding to support community – based transportation access (ex: senior centers, doctor’s appointments, errands, etc.).	Connect older adults with barriers exacerbated by COVID - 19 to community services and resources.	% Connected and accessing reliable transportation	\$2 M
	Fund non-center-based programming to reduce social isolation for seniors with mobility issues.		% Reporting increased social, emotional and/or physical health	
	Connect older adults to volunteer, workforce training, and employment opportunities.		% Enrolled individuals obtaining a better job within 90 days of program completion	
Address increased older adult food and resource insecurity exacerbated by COVID – 19	Fund neighborhood-based access to food and commodities.	Alleviate increased cost and scarcity of resources for older adults with financial constraints	% Reporting improved food security	\$2 M
	Fund navigation and case management services to coordinate access to resources for home-bound seniors.		% Enrolled in and accessing public benefits and resources	
	Provide direct assistance to older adults in financial crisis (ex: households at risk of homelessness, unexpected financial hardship, etc.).		% Financial crisis that are stabilized	
	Connect working older adults who are unemployed or under employed to training, employment, and volunteer opportunities.		% Enrolled individuals obtaining a better job within 90 days of program completion	

Address increased responsibility on informal and unpaid caregivers during the COVID – 19 pandemic	Connect caregivers to available resources, education, and training.	Mitigate increased social and emotional issues exacerbated by COVID – 19 for caregivers to improve the safety and quality of care provided to older adults	% Reporting increased social, emotional and/or physical health	\$1 M
	Improve caregiver access to specialized training and resources for older adults with dementia and other cognitive issues.		% Reporting increased awareness of resources and supportive services	
	Fund respite resources for caregivers.		% Increased access to respite care resources and support	

Request for Proposal Timeline

DATE	ACTION ITEM
August 18, 2022	City Council A-Session – Approval of Implementation Plan
September 2, 2022	Request for Proposal Opens
September 12 - 16, 2022	Pre-Submittal Conference and Training and Technical Assistance Workshops
October 3, 2022	Request for Proposal Closes
October 4 - 20, 2022	Evaluation & Scoring
November 2022	City Council A Session – Approval of Awards
December 2022	Contracts Begin

No Contact Period

In accordance with §2-61 of the City Code, interested applicants are prohibited from communication regarding the Immigration Services RFP with City Officials and Employees during specific portions of the competitive process. The Department of Human Services, in line with prior competitive RFPs issued is recommending an abbreviated no contact period for City Officials as reflected below.

- **City Officials:** September 21, 2022, until the date the City Manager posts proposed awards for City Council consideration.
- **City Employees:** August 19, 2022, until the date proposed awards are approved by the City Council.

Scoring Criteria

- **Experience Background and Qualifications: 30 Points**
 - Agency experience (preference points for small nonprofit organizations)
 - Financial management

- History providing services to older adults
- **Proposed Plan: 50 Points**
 - Demonstrate disproportionate COVID – 19 impacts to organization or residents
 - Alignment with proposed program strategies, outcomes, and performance indicators
 - Identify how support to organizations and residents assists them thrive long-term
 - Community collaboration
- **Budget and Budget Narrative: 20 Points**
 - Prior receipt of federal COVID -19 funding assistance
 - Leveraged agency resources
 - Capacity building investments
 - Long-term sustainability

KD
08/18/22
Item No. 4

ATTACHMENT III



ARPA SLFRF Spending Framework Education & Workforce Investments for Youth

Background

On March 11, 2021, Congress signed into law the American Rescue Plan Act (ARPA), which included resources to support local government's response to and recovery from the COVID-19 pandemic. The City of San Antonio was awarded \$326.9 million in State & Local Fiscal Recovery Funds (SLFRF). As part of the FY 2022 Budget process, the City Council approved \$97.5 million to support the City budget and address community needs. On November 18, 2021, the City Council approved an additional \$30.0 million for residential utility assistance. The remaining \$199.4 million remained unallocated and was intended to be awarded following a community engagement process that began in the fall of 2021.

On January 26, 2022, following a community engagement process, staff presented a recommended spending framework reflecting community and City Council input. The final spending framework of \$199.4 million was approved by the City Council on February 3, 2022. The approved spending framework included \$87.8 million recommended for programmatic funding with \$10 million allocated to support youth with increased availability to comprehensive and trauma-informed services so youth improve their educational and career outcomes. This will assist in addressing of the increased number in youth disengaged from school and the workforce, which was exacerbated by the COVID-19 pandemic.

The Department of Human Services (DHS) will manage the \$10 million investment for youth through a competitive Request for Proposal (RFP) process. Recommended investments will mitigate COVID – 19 impacts on youth including intensive supports to improve access to education, skills training, and workforce pathways. The funds will address:

- (1) lack of trauma – informed education and career opportunities for youth transitioning out of or at risk for gang involvement;
- (2) lack of higher education, workforce, and supportive services for youth aging out of the foster care system;
- (3) increases in homeless youth and “opportunity youth” who are disconnected from education and workforce opportunities; and
- (4) decreases in access to STEM, STEAM, and youth enrichment activities that support school readiness and education success.

This document outlines the implementation plan for these investments. In addition, \$100,000 will be set aside for the San Antonio Youth Commission to review applications and recommend awards to support their ongoing work on behalf of San Antonio youth.

Eligibility

Eligible Organizations

- Nonprofit organizations (501 (c) 3)
- Faith-Based organizations
- Public entities (including non-COSA government agencies)

Additional Information on Eligibility

- Must have been in existence and operating programs serving the population identified in the submitted proposal in San Antonio for a minimum of two years

- Must demonstrate agency and/or participants served have been disproportionately impacted by COVID-19

Program Funding and Anticipated Awards: \$10 Million

DHS is proposing to award youth services investments to support enhanced education and workforce pathways through a combined competitive process that includes investments for: Youth (\$10 million), Non-profit Social Services (\$2.5 Million out of \$4 Million), and Seniors (\$5 Million).

All funds will be first approved by their respective City Council committees and then taken to the City Council for consideration and approval.

Stakeholder Engagement

DHS held four stakeholder feedback sessions in May 2022 attended by 42 youth-serving organizations and key partners. In addition to these meetings, DHS met with over 30 youth from seven youth organizations and focus groups with 22 youth who had aged out of the foster care system.

The purpose of these sessions was to share community and City Council input, gather suggestions on proposed funding priorities and goals, and finalize performance indicators.

Participating Stakeholders:

- | | | |
|--|-----------------------------------|--|
| • Alamo Colleges District | • Family Services Association | • SAMSAT |
| • Bexar County | • Former Foster Youth | • San Antonio Chamber of Commerce |
| • Bexar County Fostering for Educational Success | • Girl Scouts of Southwest Texas | • San Antonio Education Partnership |
| • Boys and Girls Club | • GIRLS INC. | • San Antonio Clubhouse |
| • Boy Scouts of America, Alamo Area Council | • Good Samaritan | • San Antonio Youth Commission |
| • CASA | • Goodwill Industries | • SARAH Youth Action Board |
| • Catholic Charities | • Guadalupe Community Center | • SAY SI |
| • Children's Shelter | • HBBSA | • The University of Texas at San Antonio |
| • ChildSAFE | • Healy Murphy Center | • THRIVE |
| • City Life San Antonio | • Joven | • Thru Project |
| • Communities in Schools-San Antonio | • Leaven Kids | • United Way |
| • CRIT Teleton | • NEISD Kid's Involvement Network | • UP Partnership |
| • Texas Department of Family and Protective Services | • Northside ISD | • Workforce Solutions Alamo |
| • DoinWell | • Pride Center San Antonio | • YWCA |
| • DoSeum | • Ready to Work (COSA) | • Youth from Faith-Based Organizations |
| • ESC-20 | • SA Sports | |
| • Empower House | • SA Youth | |
| | • SA Youth for Christ | |

In addition to community stakeholder meetings and conversations, DHS is working with UP Partnership - Excel Beyond the Bell, which is a collaborative of out-of-school organizations to increase coordination of local investments and shared community goals for youth related to education success and career pathways.

This alignment and coordination will continue beyond release of the competitive process and funding awards to foster innovative and best practices, collaborative services, and reduce duplication. This coordination will also ensure development of uniform guidance on how to better support students with disabilities, homeless youth, youth aging out of foster care.

Funding Priority Investments

COVID-19 Impact	Programs/Strategies	Equitable Outcomes	Performance Indicators	Proposed Amount
Decrease in Youth Involvement	<ul style="list-style-type: none"> Set aside \$100,000 for the San Antonio Youth Commission to evaluate and develop funding recommendations to address youth needs. 	<ul style="list-style-type: none"> Amplify youth voice through participation in civic process. Ensure funded programs meet the needs of youth impacted by COVID-19. 	<ul style="list-style-type: none"> # Youth participating in civic processes % Impacted youth connected to resources and support 	\$100 K
Lack of education and career opportunities for youth transitioning out of or at risk for gang involvement	<ul style="list-style-type: none"> Support mentorship and internship programs coupled with specialized case management support. Fund second chance employment programs to connect youth transitioning out of or at risk of gang involvement. Create coaching and mentoring supports for youth entering skills training or the workforce for the first time. Increase diverse education pathways, including secondary education, for disengaged youth. 	Develop targeted prevention programs that offer positive pathways for education & employment opportunities.	<ul style="list-style-type: none"> # Youth engaged through outreach activities % Engaged youth enrolling in prevention programs % Gang or justice involved youth connecting to education and employment. % youth maintaining employment 6 months after program completion 	\$750 K

COVID-19 Impact	Programs/Strategies	Equitable Outcomes	Performance Indicators	Proposed Amount
Lack of higher education, workforce training, and supportive services for youth who are aging out of the foster care system	<ul style="list-style-type: none"> Create access to individualized education and workforce counseling and planning for youth aging out of the foster care system. Expand support and wrap around services for foster youth who are working towards their education and workforce goals. Provide paid internship and apprenticeship opportunities to support workforce readiness and specialized skill development. 	<ul style="list-style-type: none"> Improve access to basic services including housing, education supports, and coaching to support attainment of education and career goals. Increase foster youth participation in City and City funded programs. Increase college enrollment. 	<ul style="list-style-type: none"> # Foster youth engaged through outreach activities % Foster youth enrolling and receiving benefits and resources. % Engaged foster youth enrolling in college or employment # of foster youth participating in city-funded internship and apprenticeship programs 	\$2.00 M
Increase in number of Opportunity Youth & Homeless Youth	<ul style="list-style-type: none"> Expand existing OY programs that focus on education and workforce readiness. Provide supports to address barriers to education and workforce attainment. Provide incentives for participation and retention in education and internship/apprenticeship. Provide paid internship and apprenticeship opportunities to support workforce readiness. 	<ul style="list-style-type: none"> Increase the number of opportunity youth connected to education and employment opportunities. Decrease youth experiencing homelessness. 	<ul style="list-style-type: none"> # Youth connected to education and employment opportunities # youth completing high school equivalency # of opportunity youth participating in paid internship and apprenticeships % Decrease in youth experiencing homelessness 	\$2.65 M
Decrease in access to STEM, STEAM, and other enrichment activities for youth to support school readiness and long-term success	<ul style="list-style-type: none"> Increase access to high-quality After School and Summer Programs that incorporate STEM, STEAM, and education/career exploration activities Provide transportation support to programs to support student attendance who have a transportation barrier 	<ul style="list-style-type: none"> Expand and enhance high quality out-of-school opportunities focused on academic loss, developmental relationships, and enrichment activities. Decrease staff to student ratios. 	<ul style="list-style-type: none"> # Youth engaged in outreach # Youth enrolled in after school and summer programs % Participating youth with 90% attendance % of youth receiving "digital badges" for career exploration and post-secondary planning 	\$4.50 M
			Total	\$10 M

Request for Proposal Timeline

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December 2022	Contracts Begin

No Contact Period

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- **City Employees:** August 19, 2022 until the date proposed awards are approved by the City Council.

Scoring Criteria

- **Experience Background and Qualifications: 30 Points**
 - Agency experience
 - Financial management
 - History providing youth services for targeted youth population
- **Proposed Plan: 50 Points**
 - Demonstrate disproportionate COVID – 19 impacts to youth and/or organization
 - Alignment with proposed program strategies, outcomes, and performance indicators
 - Identify how support to youth assists them long-term
 - Youth engagement in development of plan
 - Collaboration with other agencies and innovative practices to support youth
- **Budget and Budget Narrative: 20 Points**
 - Prior receipt of federal COVID-19 funding assistance
 - Leveraged agency resources
 - Capacity building investments
 - Long-term sustainability